

# RETURN FORM

(Place this form inside your return package)

Name: \_\_\_\_\_ Order #: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Phone #: \_\_\_\_\_

Please be sure that your package is sent via a prepaid, traceable and insured method to help guarantee a safe, documented delivery (Or use our label delivered to you by email). Return mailing expenses are not refundable. But we'll pay the costs as much as original shipping costs if the return is a result of our error (you received an incorrect or defective item, etc.)

Please allow 7-14 business days for your credit to be processed, as well as 1-2 billing cycles for the credit to appear on your statement. A refund will be issued to your original payment method (i.e. Credit Card / PayPal / Gift Card). Shipping/handling fees are not refundable if the return is not a result of our error.

Returned Item: \_\_\_\_\_

Return Code: \_\_\_\_\_ Return for: Refund [  ] / Exchange [  ]

Comments: \_\_\_\_\_

\_\_\_\_\_

**\*\* Return Code \*\***

[RD] Received Damaged    [WI] Wrong Item Sent    [AL] Arrived Late

[DF] Defective                      [PQ] Product Quality

\* Please write a detailed description on the comments line.

\* Read our product FAQ first before you decided "Defective" since there are many cases are not actually a "Defective".

(Cut this mailing label and affix to the outside of the return package)

Ship From:

PostageRequired

Ship To:  
Endurance Elite, Inc.  
Attn: Returns Department  
**14747 Artesia Blvd. Suite4A**  
**La Mirada CA 90638**